

APR 29 2003

April 16, 2003

Confirmed

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Distribution Center

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

Dear Ms. Dortch:

As a Qwest employee for five years, I strongly believe that we need long-distance to compete against other phone service providers.

Minnesotans could be saving money on long-distance phone service, but they have yet to realize the benefits due to the delay in Qwest's entry into the market. The faster this happens the better off Minnesota will be with more choices and better prices.

When our local provider, Qwest, is allowed to offer long-distance services in our state, the result will be increased product and service offerings made possible by opening up Qwest's network potential.

Studies show that in Iowa and North Dakota, where local providers now offer long-distance services, rates have dropped, and it's even spurred more competition among local service providers.

I feel long-distance competition is a big step in the right direction for the telephone business, as well as a major benefit for consumers.

Sincerely,

*Lila Lund*

Lila Lund  
25 England Avenue  
Duluth, MN 55808

CC: Senator Mark Dayton  
Senator Norm Coleman  
Congressman Jim Oberstar

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